

ICEREG MEMBERSHIP SEARCH PAGE

The Membership Search Page is a permission protected search page that enables IceReg administrators to search the IceReg database for membership validation purposes.

Who can access the Membership Search Page?

The membership search page is permission protected and access is granted exclusively to IceReg administrators who have e-signed Speed Skating Canada's (SSC) Database User Agreement via the IceReg platform.

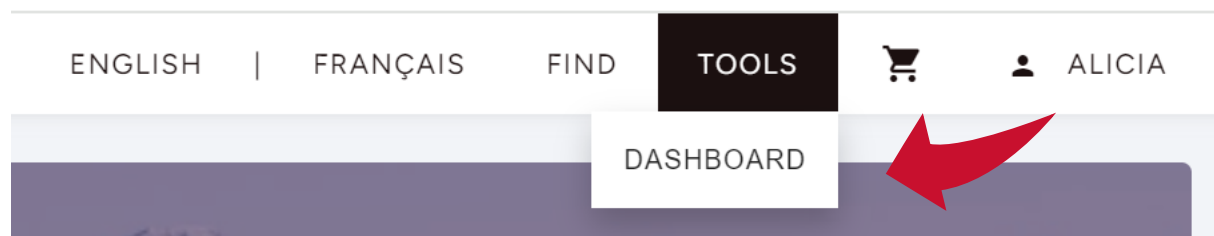
What is SSC's Database User Agreement?

All IceReg administrators are now required to read and e-sign SSC's Database User Agreement via the IceReg platform **every August**. This agreement ensures all IceReg administrators fully understand their roles and responsibilities when accessing the personal information of members of the Canadian speed skating community stored in the IceReg platform.

How to access the Membership Search Page?

Step 1: E-Sign SSC's Database User Agreement

Existing IceReg administrators simply need to login to their IceReg account, access their dashboard, and the platform will prompt the e-signing process. For newly created IceReg administrators, the platform will prompt the e-signing process the first time they attempt to access their dashboard.



Note: We kindly ask officials requiring access to the membership search page for competition configuration purposes to become an IceReg administrator with either their PTSO or their club.

PTSOs and clubs can follow [these steps](#) to add administrator permissions to an official's IceReg account.

Step 2: Access the Membership Search Page

[Click here](#) to access the 2024/25 membership search page. Remember to be logged in to your IceReg account. The membership search page can be bookmarked in your web browser for easy access, although note there is a new membership search page (and a new link) each season.

What membership information is displayed?

A search can be executed using first name and last name **or** by SSC membership number. The search page only displays membership information for the current season and only displays the membership values required for membership validation purposes. See below for a sample of results displayed, per search:

Name:

Date of Birth:

Membership

Status: **ISSUED**

Organization: Patinage de Vitesse du Quebec 2024/2025

Type: Niveau compétitions régionales CP/LP

Affiliates: MSJ - CPV Mirabel-St-Jérôme (MSJ)

Sub-type/s: Niveau compétitions régionales CP/LP

Membership Status: **ISSUED**

Organization: Speed Skating Canada 2024/2025

Type: Club Athlete

Affiliates: MSJ - CPV Mirabel-St-Jérôme (MSJ)

Sub-type/s: Speed Skating Canada Membership :: Club Athlete

What to do

What if...	This likely means...
No results are displayed? To keep in mind: Always double-check the spelling and SSC number.	The participant is not registered in IceReg for the current season.
Multiple results are displayed for a single participant? To keep in mind: When searching by first and last name, multiple results may represent multiple participants with the same name.	The participant has multiple SSC membership numbers (i.e., multiple IceReg accounts). What should you do? Please email the PTSO with which the participant is registered for more information. Contact information for each PTSO is listed on the membership search page.
What if a participant's membership status is not issued in IceReg?	There are many reasons why a participant's membership status may not be issued in IceReg (i.e., incomplete, processing, manual hold, etc.). What should you do? Please email the PTSO with which the participant is registered for more information. Contact information for each PTSO is listed on the membership search page.

FAQs

I am an official and need access to the membership search page for competition configuration purposes. How do I gain access to the membership search page?

You must become an IceReg administrator with your PTSO or club. See above.

What happens if I click the link to access the membership search page and I am not an IceReg administrator / have not e-signed SSC's Database User Agreement?

You will be re-directed to the IceReg landing page (map).

I am having technical issues.

Contact info@icereg.ca.



For PTSOs

How do you merge duplicate IceReg accounts?

[Click here](#) for merging instructions.